

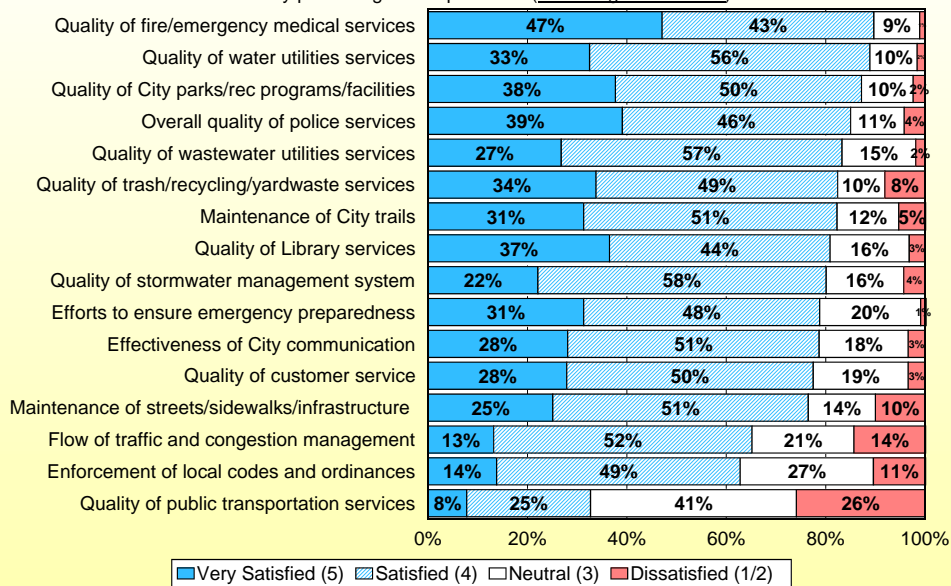
*Section 1:*  
***Charts & Graphs***

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# 2008 City of Clive Community Survey

## Q1. Overall Satisfaction With City Services by Major Category

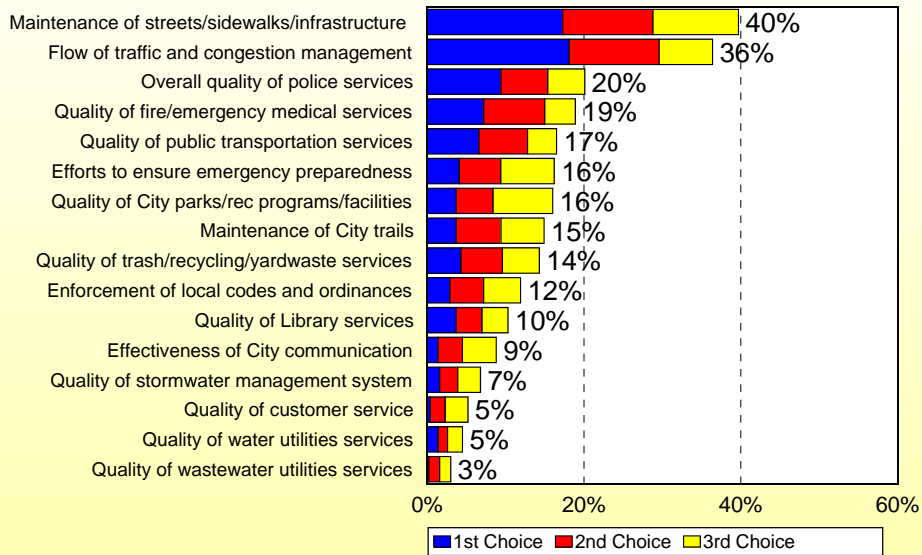
by percentage of respondents (excluding don't knows)



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q2. City Services That Should Receive the Most Emphasis Over the Next Two Years by Major Category

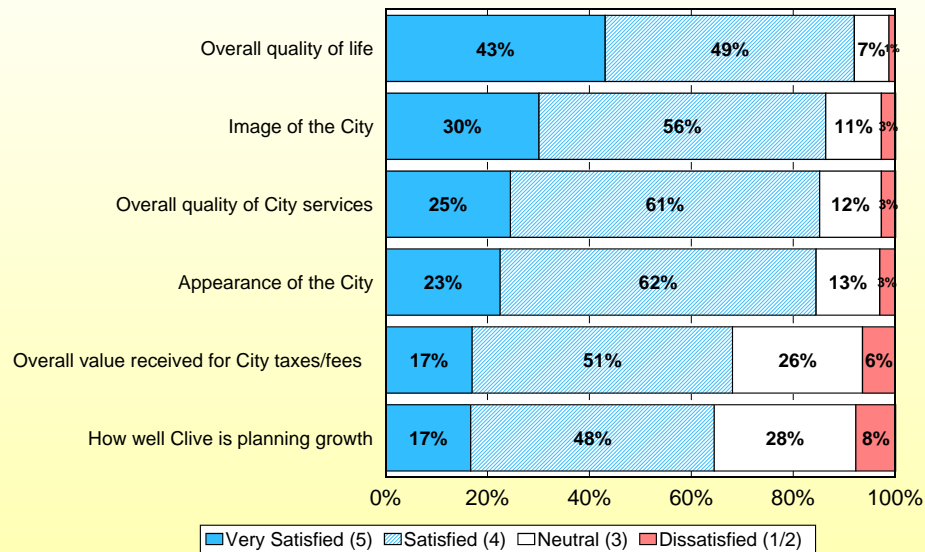
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q3. Satisfaction With Items That Influence the Perception Residents Have of the City

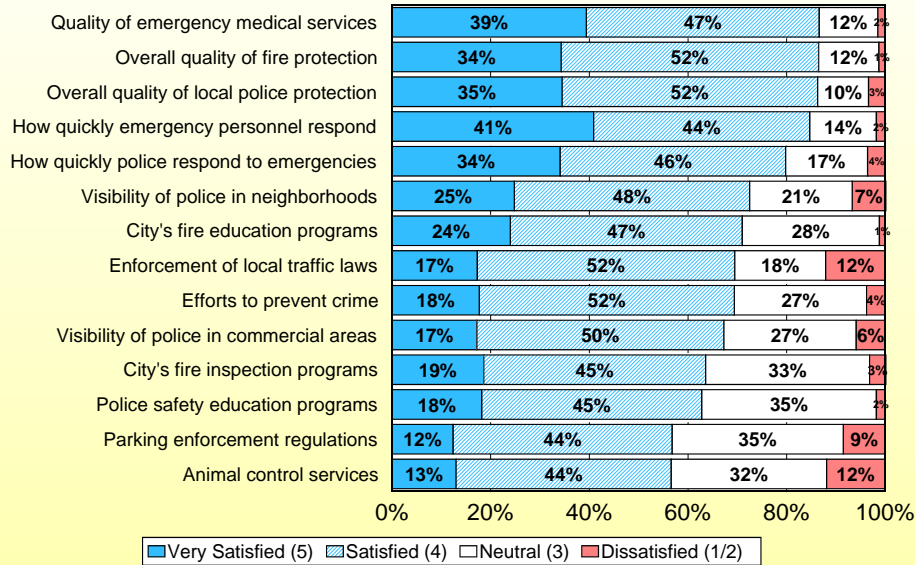
by percentage of respondents (excluding don't knows)



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q4. Satisfaction with Various Aspects of Public Safety

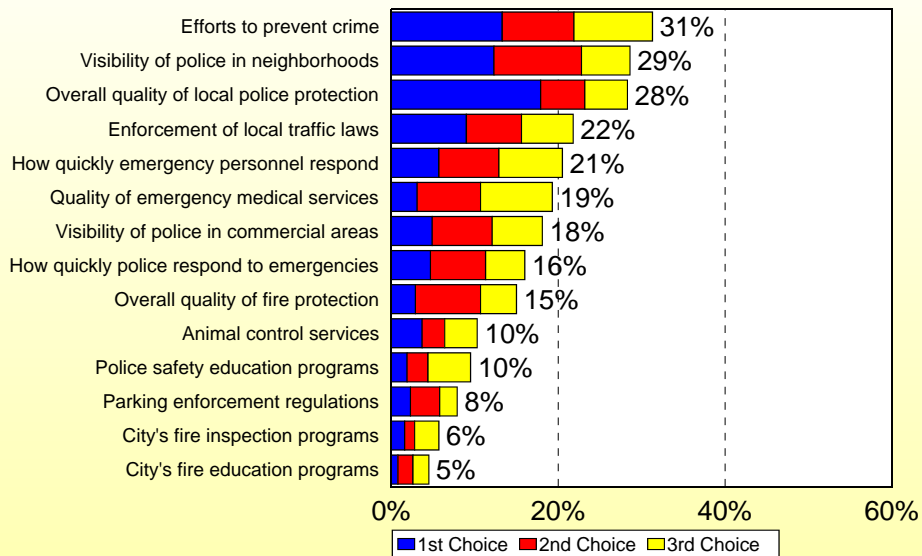
by percentage of respondents (excluding don't knows)



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q5. Public Safety Services That Should Receive the Most Emphasis Over the Next Two Years

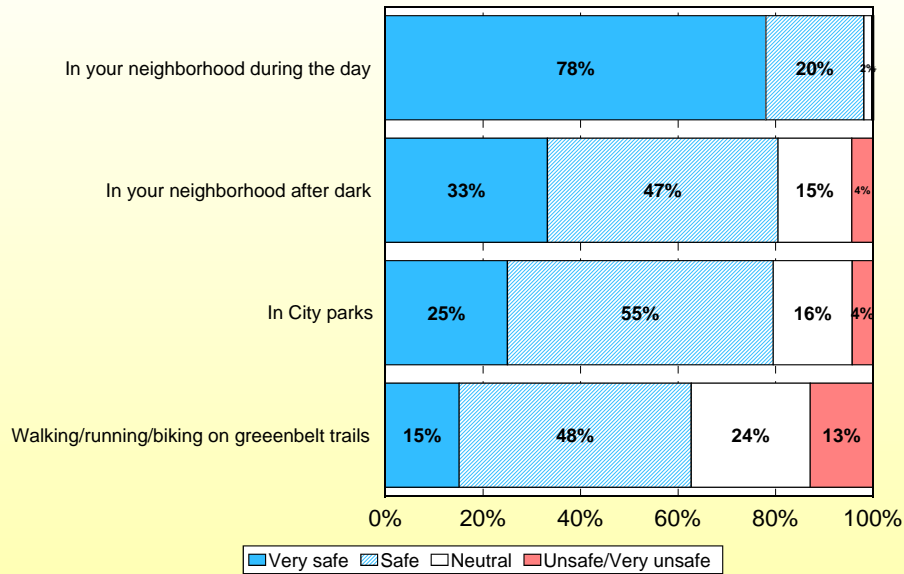
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q6. How Safe Residents Feel In Certain Situations

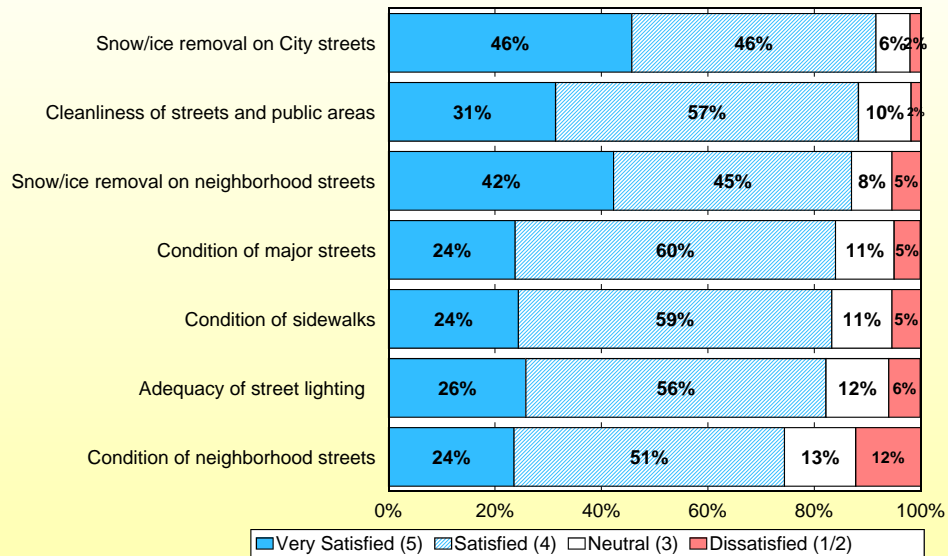
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q7. Satisfaction with Various Aspects of City Maintenance

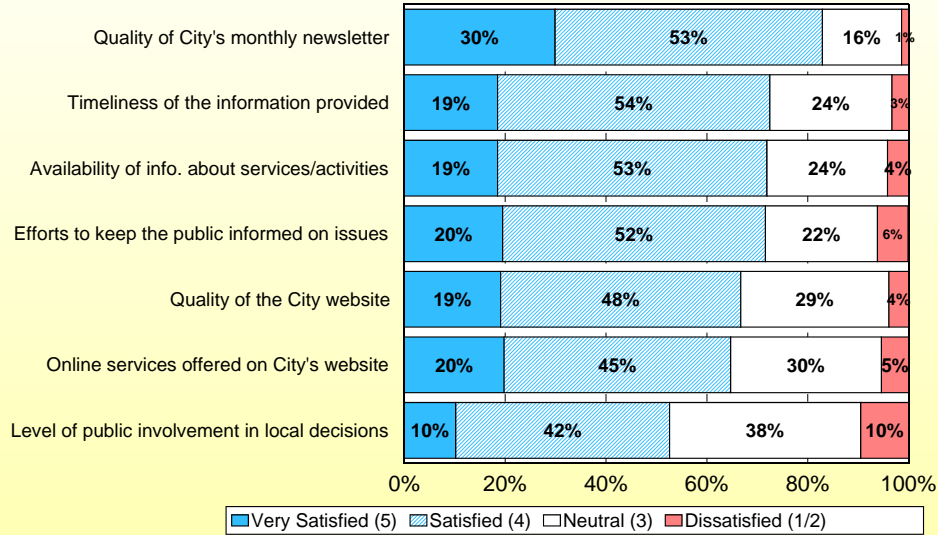
by percentage of respondents (excluding don't knows)



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q8. Satisfaction with Various Aspect of the Public Information Provided By the City

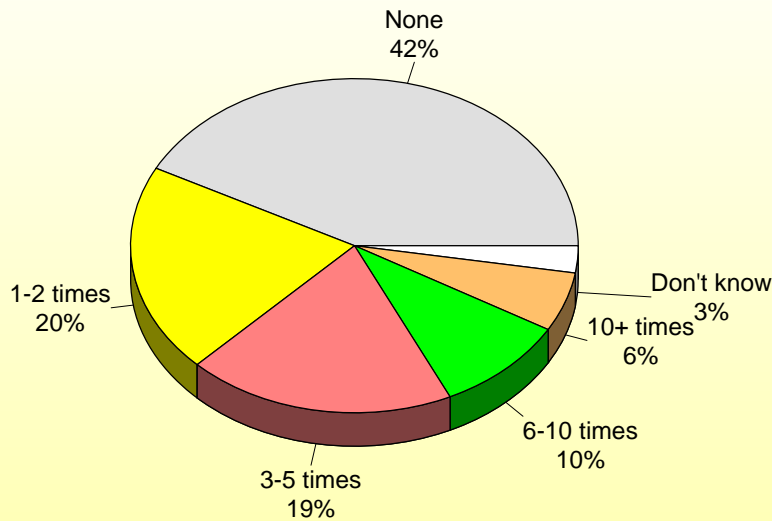
by percentage of respondents (excluding don't knows)



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q9. How many times have you visited the City's website in the past 6 months?

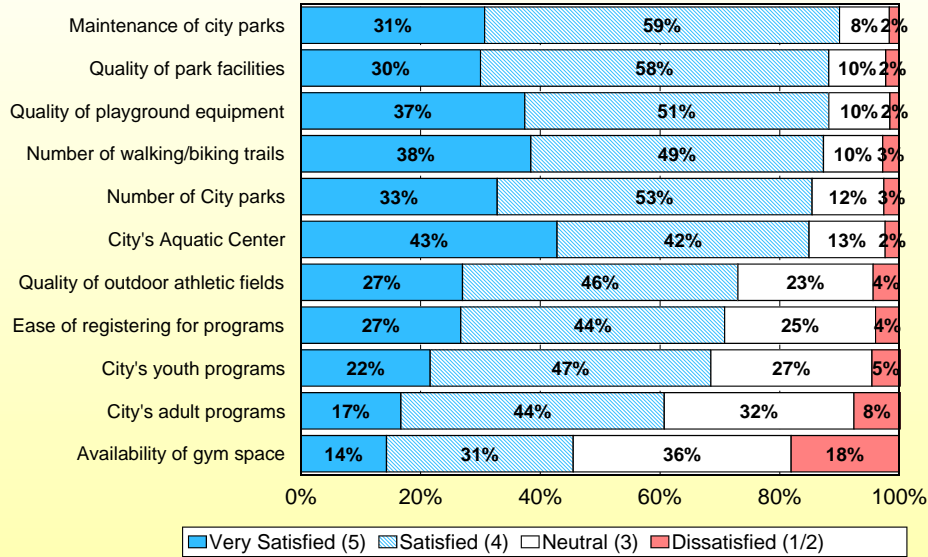
by percentage of respondents



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q10. Satisfaction with Various Aspects of City Parks & Recreation

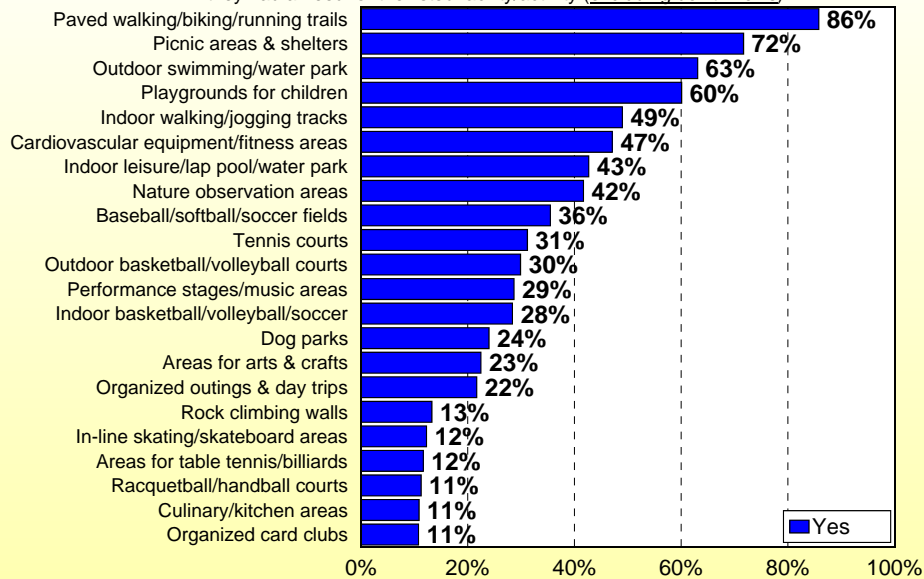
by percentage of respondents (excluding don't knows)



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q11. Percentage of Residents Who Have a Need For Various Facilities and Activities

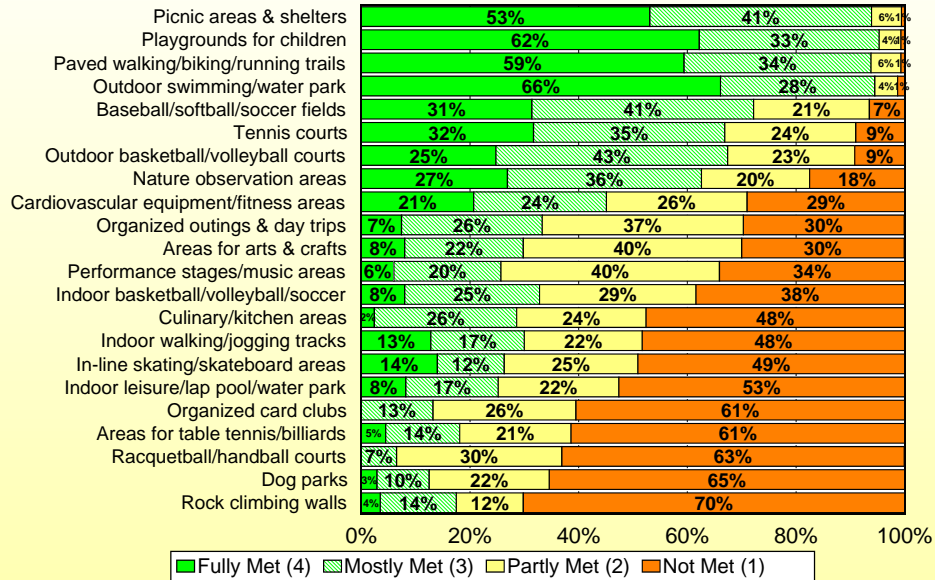
by percentage of respondents who gave a "yes" response when asked if they had a need for the listed facility/activity (excluding don't knows)



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q11. How Well Residents Recreation/Leisure Needs Are Currently Being Met

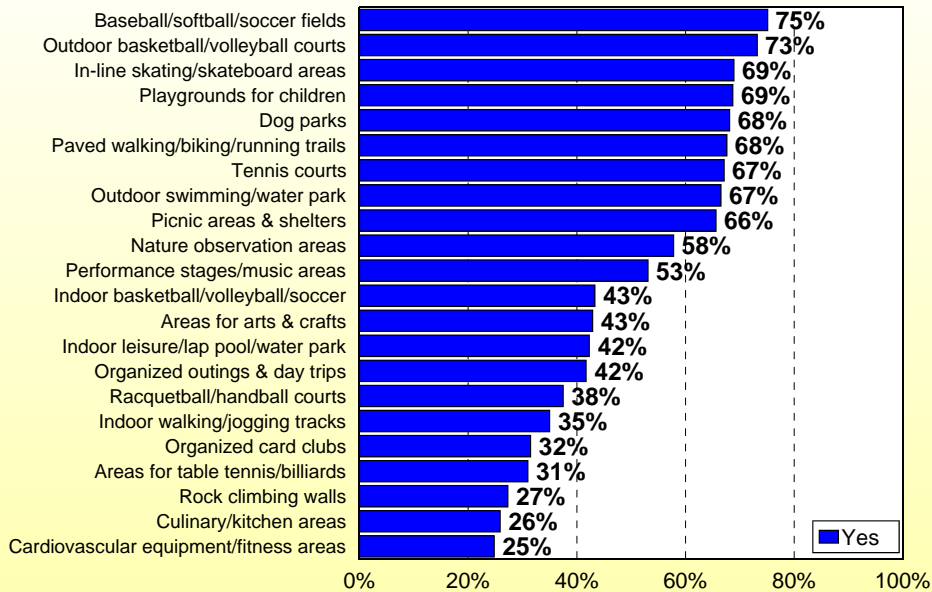
by percentage of respondents who indicated they have a need for the facility/activity listed (excluding don't knows)



Source: ETC Institute Survey (2008 Clive Community Survey)

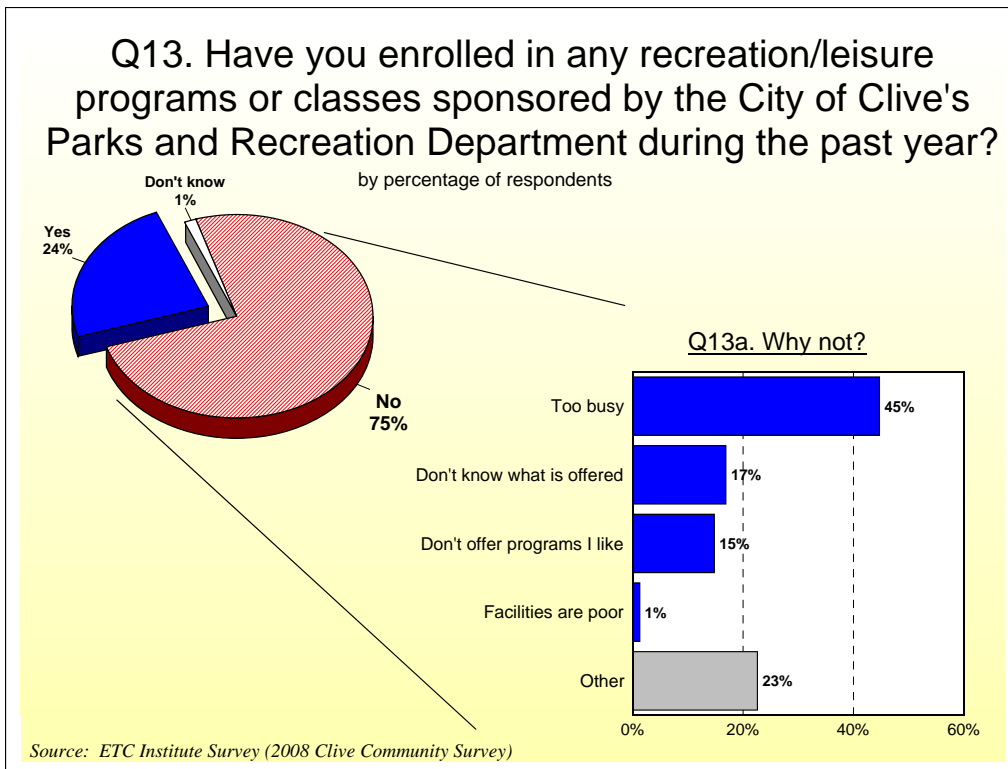
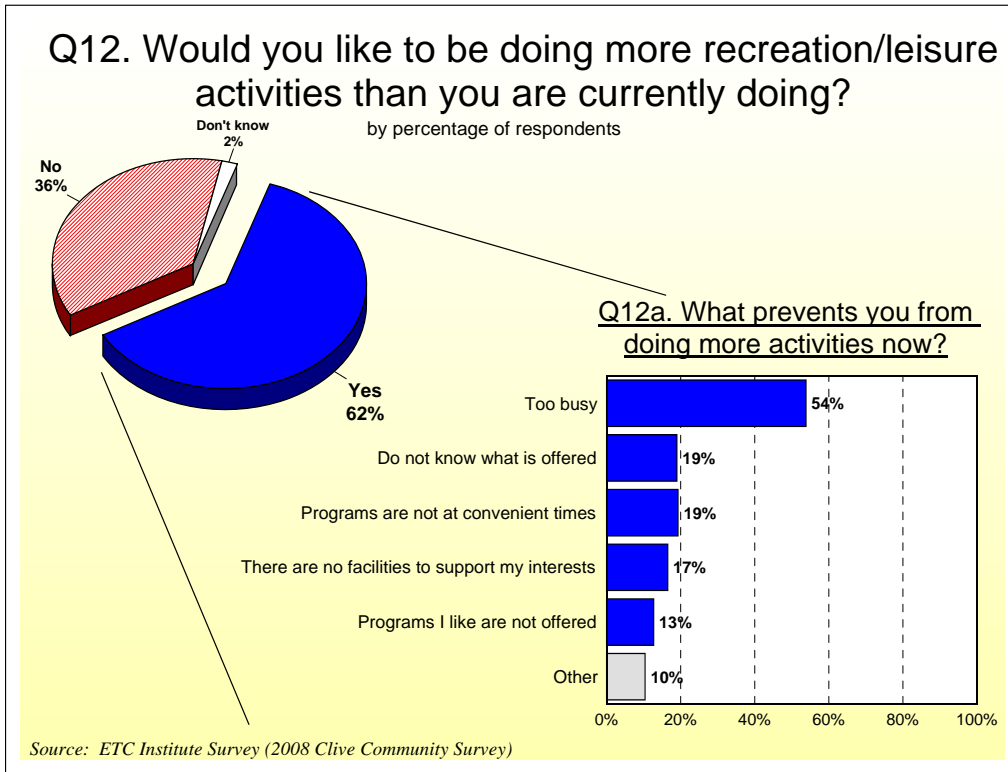
### Q11. Programs and Facilities Residents Felt Should Be Offered By the City

by percentage of respondents who indicated the City should provide the listed facility/activity



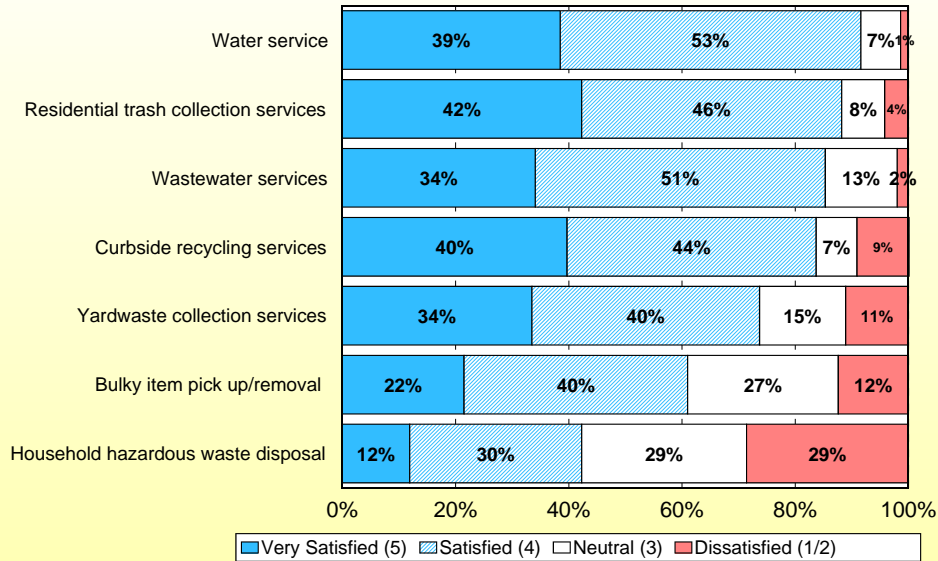
Source: ETC Institute Survey (2008 Clive Community Survey)





### Q16. Satisfaction with Various Utility Services

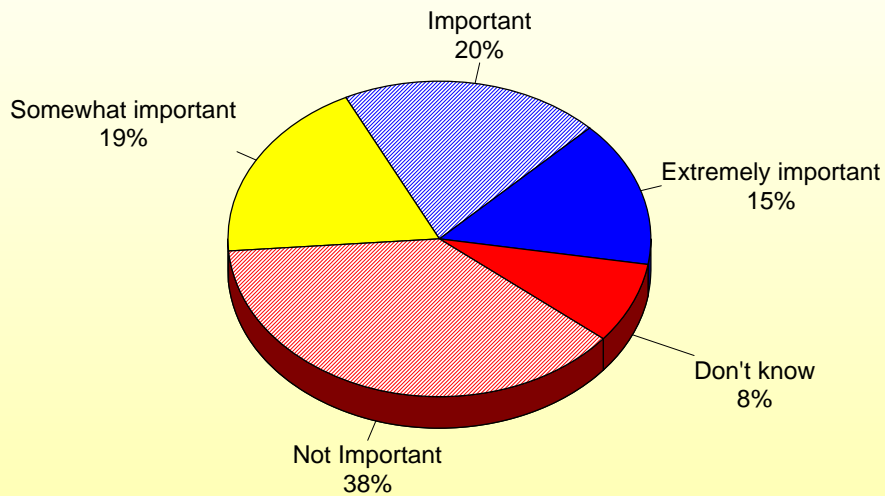
by percentage of respondents (excluding don't knows)



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q17. How important do you think it is to have a larger public library for the residents of Clive?

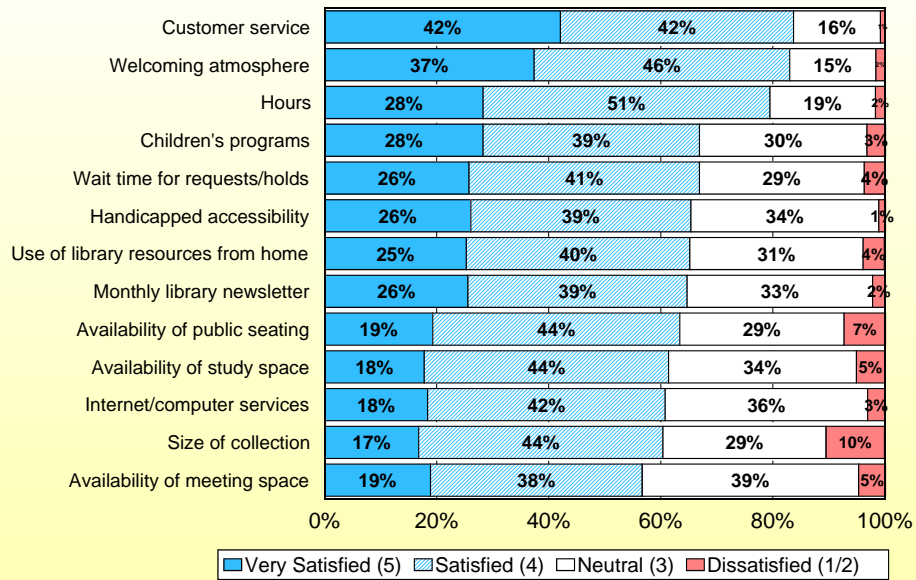
by percentage of respondents



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q18. Satisfaction With Various Library Services

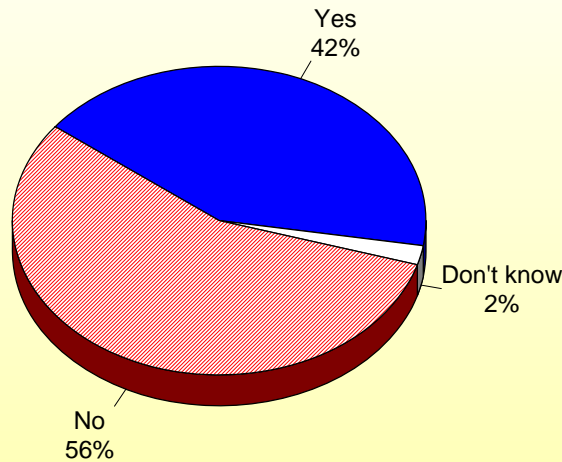
by percentage of respondents (excluding don't knows)



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q19. Have you called the City with a question, problem or complaint during the past year?

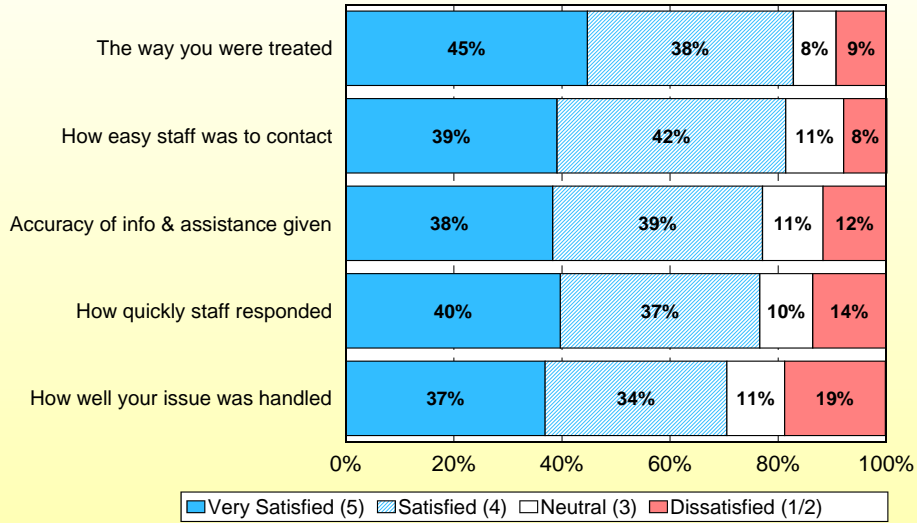
by percentage of respondents



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q19a-d. Satisfaction with Various Aspects of Customer Service

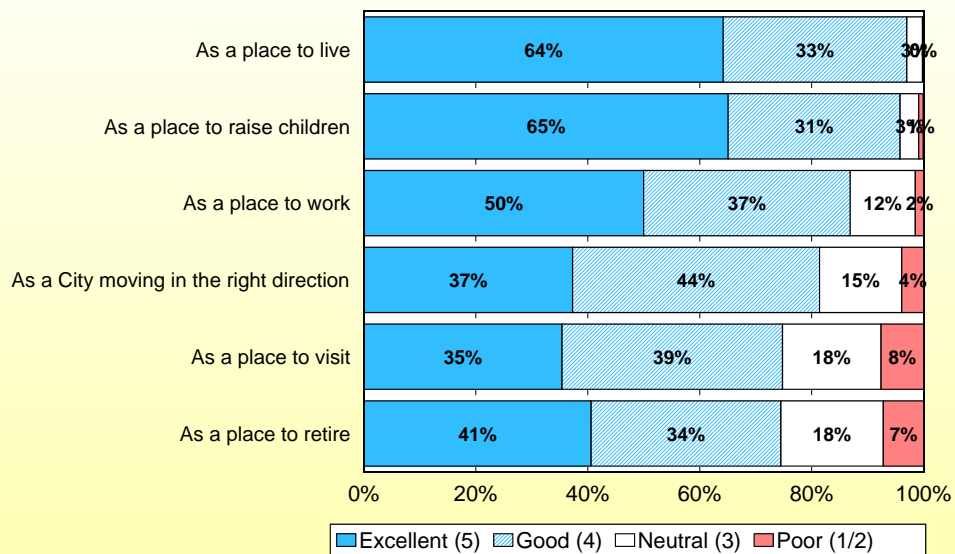
by percentage of respondents who have contacted the city during the past year (excluding don't knows)



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q20. Ratings of the Quality of Life In the City of Clive

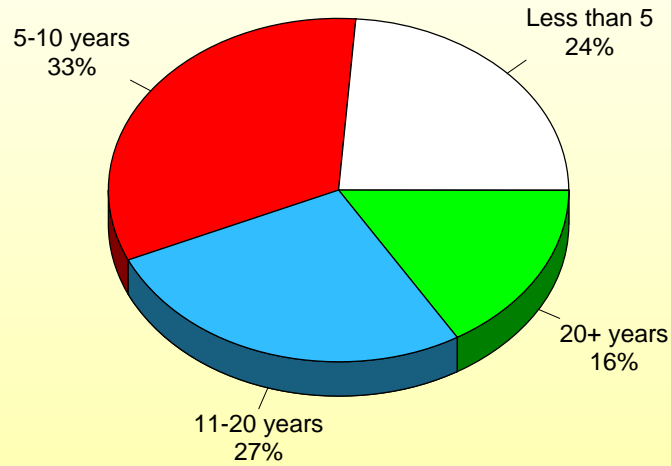
by percentage of respondents (excluding don't knows)



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q21. How many years have you lived in the City of Clive?

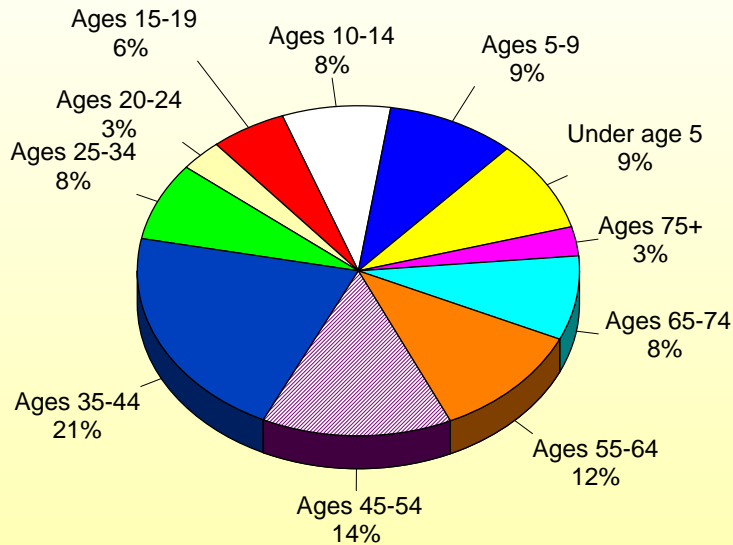
by percentage of respondents



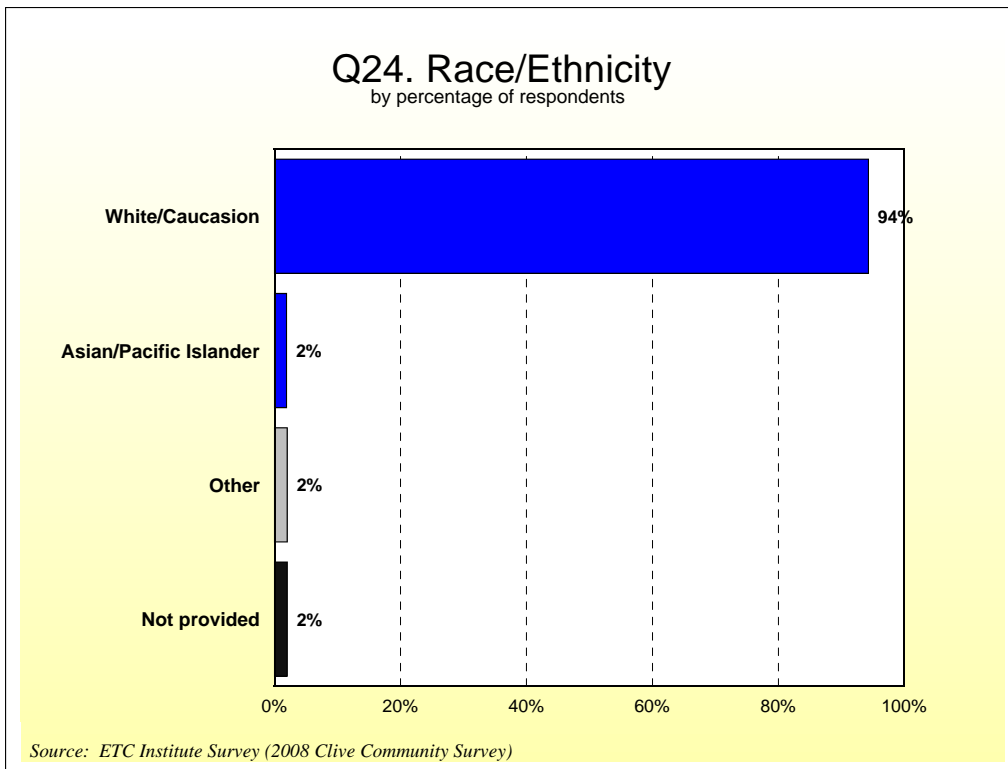
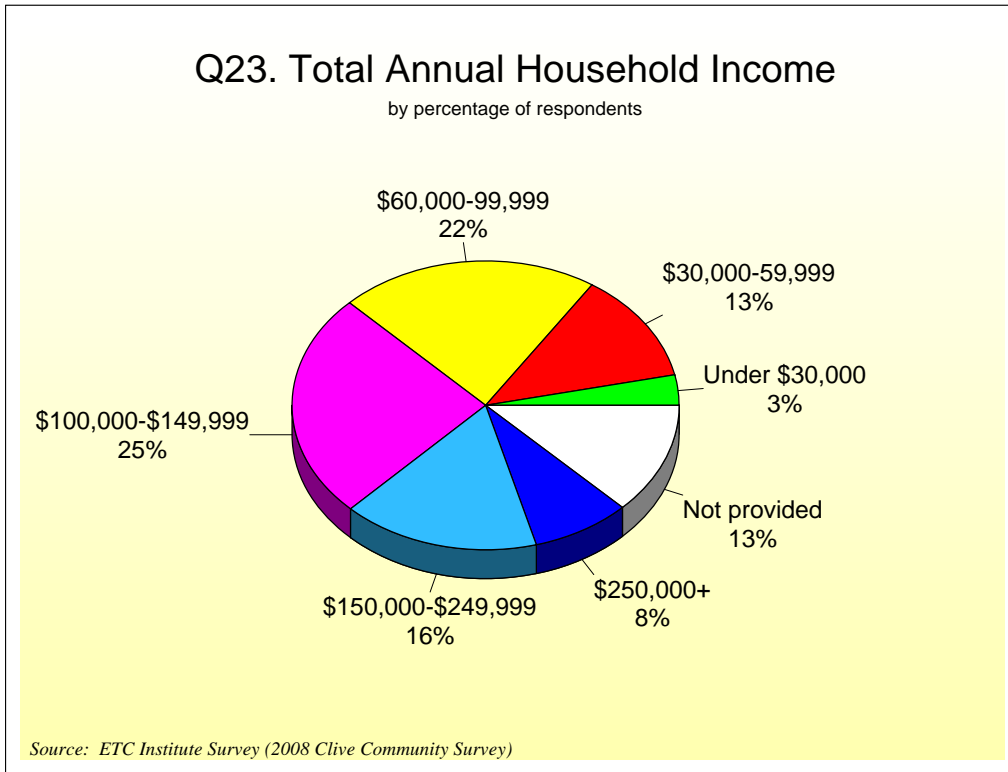
Source: ETC Institute Survey (2008 Clive Community Survey)

### Q22. Counting yourself, how many people in your household are?

by percentage of respondents

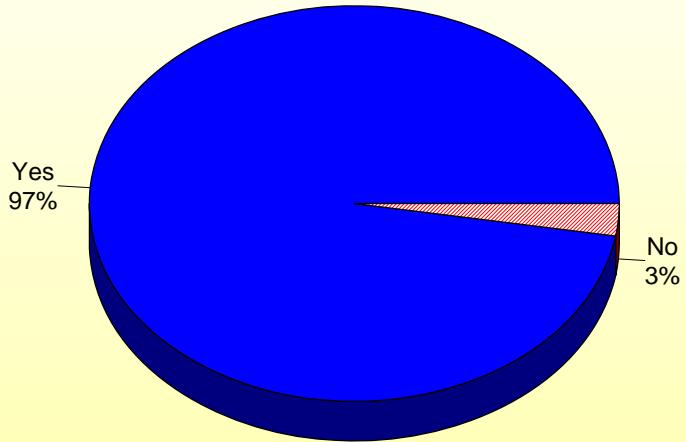


Source: ETC Institute Survey (2008 Clive Community Survey)



### Q25. Is English the primary language spoken in your home?

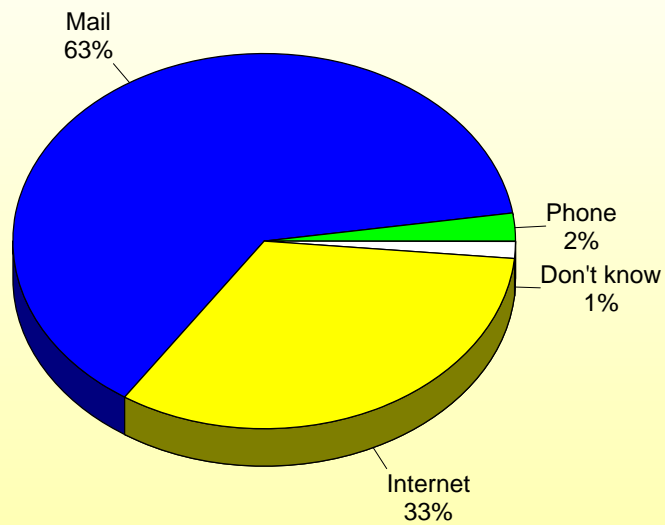
by percentage of respondents



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q26. If given the choice, how would you have preferred to complete this survey?

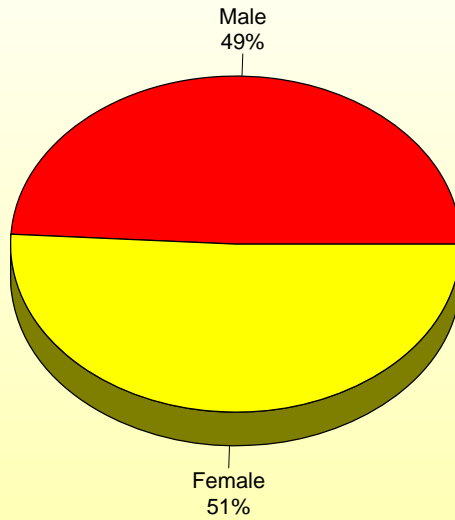
by percentage of respondents



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q27. Gender of the Respondents

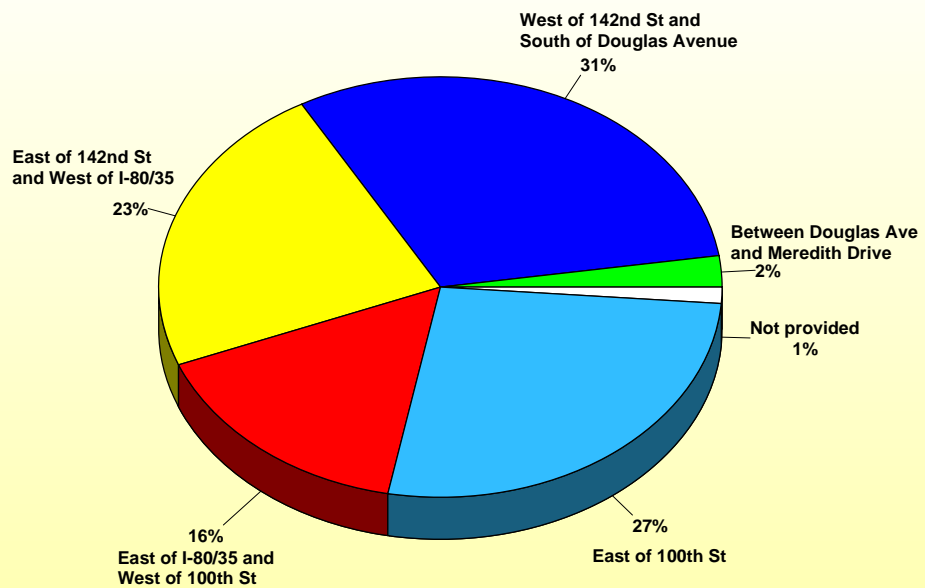
by percentage of respondents



Source: ETC Institute Survey (2008 Clive Community Survey)

### Q28. Location of Respondents to the Survey

by percentage of respondents



Source: ETC Institute Survey (2008 Clive Community Survey)