

Urbandale On Call

and Express Service



Service Monday - Friday

No Saturday, Sunday or Holiday Service

Effective August 22, 2010



Des Moines Area Regional Transit Authority
515-283-8100 ▶ ridedart.com ▶ We'll Take You There!

#92 URBANDALE EXPRESS SCHEDULE

MORNING					MORNING		
INBOUND		OUTBOUND			INBOUND		OUTBOUND
Leave Gloria Dei & Aurora	Leave Ice Arena	Leave 9th & Pleasant	Arrive W. 6th & Walnut	Arrive E. 13th & Walnut	Leave W. 7th & Walnut	Leave Ice Arena	Arrive Gloria Dei & Aurora
5:51	6:01	6:15	6:20	6:28	6:35	6:58	7:07
6:22	6:32	6:50	6:55	7:03	7:10	7:33	7:43
7:13	7:26	7:45	7:50	7:58	---	---	---
7:50	8:02	8:20	8:25	8:33	---	---	---

AFTERNOON					AFTERNOON		
OUTBOUND		INBOUND			OUTBOUND		INBOUND
Leave Penn & Grand	Leave E. 13th & Walnut	Leave W. 7th & Walnut	Leave 8th & Pleasant	Leave Ice Arena	Arr/Lv Gloria Dei & Aurora	Arrive W. 6th & Walnut	Arrive W. 6th & Walnut
3:32	3:35	3:45	3:49	4:04	4:13/21	4:50	4:50
4:23	4:26	4:35	4:39	4:58	5:09/13	5:43	5:43
5:00	5:03	5:10	5:14	5:32	5:42/46	6:10	6:10
5:35	5:38	5:45	5:48	6:04	6:13	---	---

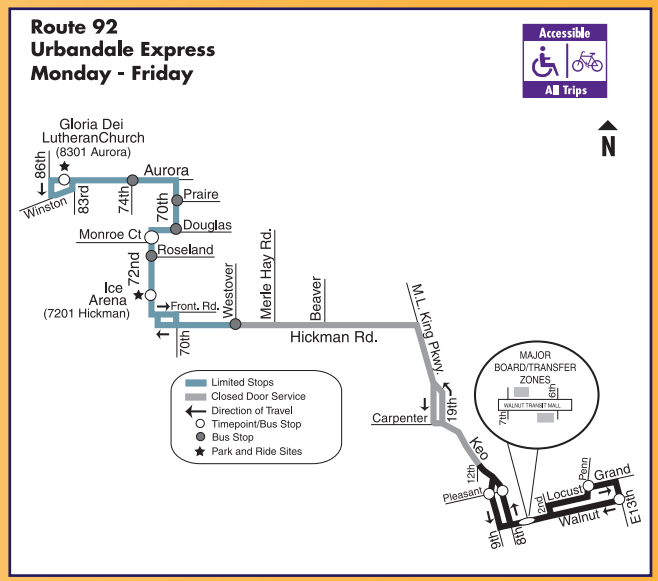
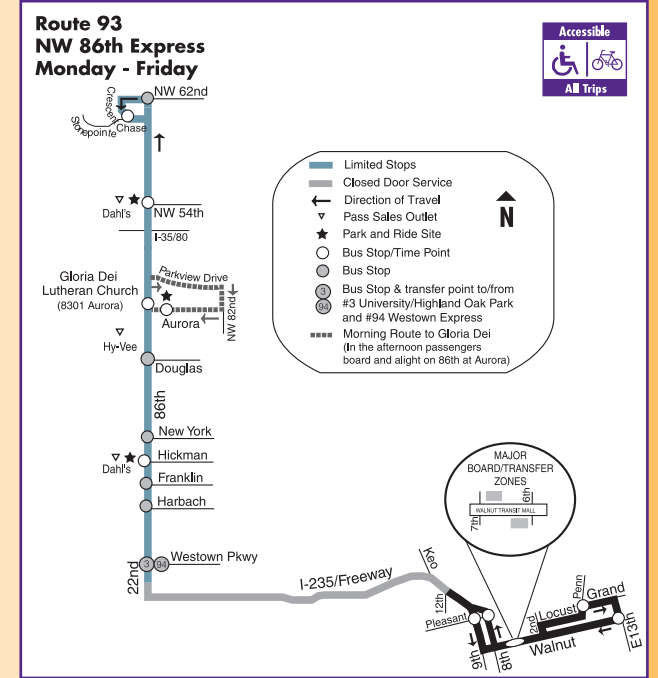
Bus does not make stops between Hickman & Westover and 12th & Keo.
 Passengers may board buses traveling to/from the garage. These buses may depart ahead of scheduled times.

#93 NW 86th ST. EXPRESS SCHEDULE

MORNING					MORNING				
INBOUND		OUTBOUND			INBOUND		OUTBOUND		
Leave Crescent Chase	Johnston Dahl's & NW54th	Gloria Dei & Aurora	Clive Dahl's & Hickman	Arrive 9th & Pleasant	Arrive W 6th & Walnut	Arrive E 13th & Walnut	Clive Walnut & W 7th	Clive Dahl's & Hickman	Arrive Crescent Chase
5:48	5:50	5:57	6:01	6:20	6:25	6:33	6:06	6:22	6:32
6:36	6:38	6:45	6:49	7:10	7:15	7:23	6:37	6:53	7:06
7:13	7:15	7:22	7:26	7:47	7:52	8:00	7:32	7:48	8:00
8:06	8:08	8:13	8:17	8:35	8:40	8:48	---	---	---

AFTERNOON					AFTERNOON				
OUTBOUND		INBOUND			OUTBOUND		INBOUND		
Leave Penn & Grand	E. 13th & Walnut	W. 7th & Walnut	8th & Pleasant	Clive Dahl's & Hickman	Johnston 86th & Aurora	Johnston Dahl's & NW 54th	Arr/Lv Crescent Chase	Walnut & W 6th	Walnut & W 6th
12:50	12:53	1:00	1:04	1:22	1:26	1:33	1:35/40	2:06	2:06
3:23	3:26	3:35	3:38	3:58	4:02	4:10	4:12/17	4:45	4:45
4:03	4:06	4:15	4:18	4:38	4:42	4:50	4:52/57	5:25	5:25
4:33	4:36	4:45	4:49	5:09	5:14	5:21	5:23/25	5:53	5:53
5:15	5:18	5:25	5:29	5:47	5:51	5:58	6:00/02	6:30	6:30

W - These trips connect with the #94 Westown Express at 22nd St. & Westown Parkway.
 All trips connect with the #3 University/Highland Oak Park at 22nd St. & Westown Parkway. See individual schedules for stop locations and times.
 Passengers may board buses traveling to/from the garage. These buses may depart ahead of scheduled times.
 In the morning, bus travels to Gloria Dei shelter via Parkview, NW 82nd and Aurora. In the afternoon, bus stops on NW 86th at Aurora.



Des Moines Area Regional Transit Authority
1100 DART Way, Des Moines, IA 50309
515-283-8100 ▶ ridedart.com ▶ We'll Take You There!

Fares

Urbandale On Call - cost per ride

- Cash Fare \$3.50
- Children (Ages 6-10) \$.75
- Children 5 & Under Free
- (Must be accompanied by an adult)
- Transfer (Regular to On Call) . Transfer + \$1.75
- Transfer (Express to On Call) . Transfer + \$1.50
- Express Plus Pass Free
- Monthly/Weekly Pass Pass + \$1.75
- Reduced Fare ID* ID + \$.75
- Reduced Fare* Express Plus Pass Free
- Reduced Fare* Monthly Pass . . . Pass + \$.75
- Reduced Fare* Weekly Pass Pass + \$.75
- OTT Pass/Token Pass/Token + \$1.75
- Express Cash Fare \$2.00

* Applies to Senior Citizens 65+, persons with disabilities, Medicare card holders and Veterans with a Service Connected ID.

May be asked for additional identification to validate use/sale of reduced fares or passes. Additional forms of identification include a driver's license, Veterans Service Connected ID, or a photo ID presented with a Medicare Card, SSI Disability Card and DART Reduced Fare ID.

Please Remember: DART requires exact fares and all special ID's upon boarding.

PARK & RIDE LOT SCHEDULE

Wal-Mart (E. 1st St & HWY 141)

Hop on the On Call bus at the new park & ride lot at Wal-Mart, E. 1st St. & HWY 141, Grimes, for a quick and easy way to the #93 Express headed downtown from Crescent Chase. Cost per ride is \$2 per ride (transfers are free to the #93 Express).

MORNING			AFTERNOON		
INBOUND		Arrive #93	OUTBOUND		Arrive Grimes
Leave Grimes	Leave #93	Arrive #93	Leave Walnut & W. 7th	Arrive #93	Arrive Grimes
Wal-Mart P&R	Crescent Chase	Walnut & W. 6th	Wal-Mart P&R	Crescent Chase	Wal-Mart P&R
---	5:48	6:25	---	4:12	4:24
---	6:36	7:15	3:35	4:52	5:05
6:15	T 6:36	7:15	4:15	T 4:52	5:05
7:00	T 7:13	7:52	4:45	T 5:23	5:34
7:40	T 8:06	8:40	5:25	T 6:00	6:15

T - Transfer to/from On Call to the #93 Express at Crescent Chase.
 Additional #93 Express schedule on other side

Urbandale On Call

Urbandale On Call is a neighborhood shuttle service. The shuttle can take you from a location near your home or workplace to the nearest transit stop or other destinations within the On Call service area.

DART's On Call service is one of the easiest forms of transportation available – as easy as calling a friend for a ride – *maybe easier*.

Service Area

The Urbandale On Call service area is bounded by:

- North – NW 70th Ave. & I-35/80
- South – University & Douglas Ave.
- East – Merle Hay Road & NW 86th St.
- West – 142nd St. & 86th St.

Please see map for your specific zone.

Days & Hours of Operation

Urbandale On Call service is available mornings and afternoons, **Monday thru Friday**, with no weekend or holiday service.

Morning pick-ups run from 5:45 am to 8:45 am, primarily to the Park & Rides at Wal-Mart at E. 1st St., Dahl's at 86th St. & NW 54th Ave. and Dahl's at 86th & Hickman Rd., Gloria Dei Lutheran Church at 84th & Aurora Ave., and the Metro Ice Arena at 72nd St. & Hickman Road.

Afternoon pick-ups run from 3:45 pm to 6:30 pm, primarily from the Park & Rides at Wal-Mart at E. 1st St., Dahl's at 86th St. & NW 54th Ave. and Dahl's at 86th & Hickman Rd., Gloria Dei Lutheran Church at 84th & Aurora Ave., and the Metro Ice Arena at 72nd St. & Hickman Road.

Pick-up times for the **NEW Park & Ride** at Wal-Mart on E. 1st St. & HWY 141, Grimes, are on the back side.

Trip Requests

You can schedule a ride by calling **283-8100**. Please be prepared to provide **your name, phone number, date of travel, departure location, destination and desired arrival time**. Service is available on a first-come, first-served basis. If you leave a message requesting an On Call trip, a DART On Call representative will call and confirm your trip.

Same-day trips can be made, on a space-available basis, by calling at least 30 minutes in advance. Trips may be scheduled up to 7 days in advance.

A Ride for Everyone

All DART On Call vehicles accommodate service animals and are wheelchair accessible.

Adults must accompany children 5 & under.

Pick-Up Times

A DART On Call representative will review your request and schedule a pick-up time for your trip, although **vehicle arrival time may vary by up to 15 minutes**. Upon arrival, the driver will only wait 5 minutes for you to board.

Flexibility

On Call representatives will make every effort to accommodate your trip needs. During periods of high demand, your trip request may be more easily accommodated if you are willing to travel at a slightly different time or by a less-direct route to your destination.

Cancellations

To **cancel or change your trip reservation**, you must call **283-8100** at least 30 minutes prior to the scheduled pick-up, or a "no-show" will be recorded. More than 4 no-shows in a calendar month may result in a suspension of your On Call service.

On Call Zone Bus Phone Numbers

In requesting a trip you may call direct to the driver. Leave your name, phone number, date of travel, departure location, destination and desired arrival time and the driver will call you back. Same-day trips can be made, on a space-available basis, by calling at least 30 minutes in advance.

Zone 1 -- 515-210-3979

Zone 2 -- 515-210-3635

Zone 3 -- 515-210-2873

Zone 4 -- 515-250-4057

